

Iowa Department of Human Services

Child Development Home Complaint

Name of Provider	County		
Sherri True	Muscatine	Muscatine	
Care Address	City	Zip Code	
716 Roscoe Ave	Muscatine	52761	
Mailing Address	City	Zip Code	
716 Roscoe Ave	Muscatine	52761	
Phone	Email	Email	
563-554-9130	sherri_german@yah	sherri_german@yahoo.com	

Date of Complaint: March 16, 2015
Date of Visit: March 18, 2015 ☐ Scheduled ☐ N/A ☐ Non-Compliance with Regulations Found ☐ Compliance with Regulations Found ☐ N/A
RECOMMENDATION FOR REGISTRATION: ☐ NO CHANGES to registration status recommended ☐ REVOCATION of Registration
CATEGORY OF CARE:
☐ Category A
□ Category B
☐ Category C (with no co-provider)
Category C (with co-provider)

Summary of Complaint:

It was reported to the department that on 3/15/15 allegedly the provider was drinking alcohol while caring for several children. It was unknown as to Sherri's intoxication level.

Rule Basis and Findings of Complaints:

110.5(9) The provider meets the following requirements:

110.5(9)a Gives careful supervision at all times.

3/18/15 This worker went to the daycare home of Sherri True and informed her of the allegations against her. There were 9 children present during today's visit which included one of the provider's school-aged children. Sherri reported on Sunday (3/15/15) she was not working and that a daycare parent was present helping her fix a screen door. This daycare parent had their two children with them. Sherri stated this daycare parent and her had one beer a piece and then left the home to get some dinner. Sherri believes this report stems from another daycare parent who has given her problems in the past as well as the previous

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daycare provider of certain children in the past. Sherri stated a social worker from the Muscatine County DHS office should be contacting this worker about this report and what is going on. This worker did not observe Sherri partaking in any alcohol during today's visit with daycare children present and did not observe any indications she was under the influence of alcohol when this worker was present in the home.

3/18/15 This worker received an email from Hannah Chesmore Potts from Muscatine County DHS which indicated the report that was made against the daycare provider was a false accusation made by a family she is involved with.

A full compliance visit took place during today's visit. Non-compliance items were noted. Please refer to DHS letter dated 3/19/15 in the file for further information.

4/13/15 This worker left message for a daycare assistant of the provider to contact the department.

4/13/15 Left message for daycare parent to contact the department.

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4/15/15 This worker spoke with daycare parent who indicated they have never observed or had personal knowledge of Sherri drinking alcohol when she has had daycare children present in the home.

Complaint: There is not a preponderance of evidence to indicated that allegations of non-compliance as mentioned above are true.

Resolution and Action Required:

Sherri will continue to insure she provides careful supervision of her daycare children at all times and will completely address all items of non-compliance noted in the 3/18/15 visit to her home by 5/4/15.

Consultant's Signature Chad Reckling	Date April 20, 2015
Supervisor's Signature MACHELLE PEZLEY	Date 04/20/15